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# RESPONSIBLE CARE VERIFICATION REPORT

## FOR

# MEGLOBAL CANADA ULC

## OCTOBER 4<sup>TH</sup>. 5<sup>TH</sup>. 6<sup>TH</sup>. 2016

### Disclaimer

This report has been produced by a team, convened by the Chemistry Industry Association of Canada (CIAC) to provide advice to the above company and assist it in meeting its Responsible Care commitments as a member of the Association. The material in it reflects the team's best judgment in light of the information available to it at the time of preparation. It is the responsibility of the CIAC member company which is the subject of this report to interpret and act on the findings and recommendations in this guidance document as it sees fit. Any use which a third party makes of this document, or any reliance on the document or decisions made based upon it, are the responsibility of such third parties. Although CIAC members are expected to share the results of this guidance document with interested parties, the association, its member companies, their employees, consultants and other participants involved in preparing the document accept no responsibility whatsoever for damages, if any, suffered a third party as a result of decisions made or actions based on this report.

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## EXECUTIVE SUMMARY

The Responsible Care verification of MEGlobal was conducted on October 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> 2016. This was the fourth verification of MEGlobal. The previous verification was completed on October 23<sup>rd</sup>, 24<sup>th</sup> and 25<sup>th</sup> 2013. The 2016 verification was conducted at the Company's two Alberta facilities at Prentiss and Fort Saskatchewan and included interviews with the C.I.A.C. Executive Contact, senior managers, applicable functional managers and hourly employees. In addition, a physical tour of both facilities was conducted by the verification team.

While considering all of the one hundred and fifty- two code elements of the C.I.A.C. Responsible Care Commitments for Sustainability the team placed emphasis on the following areas:

- Application of the C.I.A.C. Principles for Sustainability.
- Interface with Dow Chemical Canada ULC engineering and maintenance support.
- Internal and External EH&S and Environmental audit management systems.
- The management system for promoting Responsible Care by name.

As a result of this verification, the team is of the opinion that the Responsible Care Ethic and Principles for Sustainability are guiding company decisions and action, and that a self-healing management system is in place to drive continual improvement. The team believes the company is capable of responding to the improvement opportunities suggested during the verification, summarized below and discussed in detail in the report. There were not any Findings Requiring Action identified. The verification is complete and no further involvement is required by the verification team.



Signed: \_\_\_\_\_  
Verification Team Leader

Date: November 3, 2016

For more information on this or a previous Responsible Care Verification Report, please contact your local company site or the company's overall Responsible Care coordinator:

Pravind Ramdial

Global EH&S/Quality Leader

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## SUMMARY OF VERIFICATION TEAM OBSERVATIONS

### **Findings Requiring Action:**

There were not any Findings Requiring Action generated by this report.

### **Works in Progress:**

There were not any Works in Progress noted.

### **Improvement Opportunities**

1. There is an Improvement Opportunity in the Prentiss community to utilize the techniques employed by the NRCAER Association in Fort Saskatchewan to educate school children in the concept of shelter-in-place.
2. There is an Improvement Opportunity to develop a management system self-assessment protocol for each functional department that depends on Dow Chemical Canada ULC for third party services. The annual attestation process would be enhanced by utilizing the system audit techniques employed by the Global Site Logistics Manager to ensure that third party services annually meet all Responsible Care expectations.
3. There is an Improvement Opportunity to promote and support sustainability and recycling initiatives that are not entirely focused on the production process.
4. There is an Improvement Opportunity (#4) to modify ODMS section 06.01 to require the identification of NGOs (non-governmental organization) and emerging issues from the broader environmental community that might be of interest to MEGlobal.

### **Successful Practices:**

1. The team judges as a Successful Practice the FOCUS 2020 objectives developed in 2012. The seven overall objectives reflect the C.I.A.C. Ethic and Commitment to Sustainability. Specific stretch objectives and metrics were developed for each of the seven focus areas.
2. The team judges as a Successful Practice the management system for the annual visual pipe line inspection and resident address check for the pipe line between the Prentiss site and the Blackfalds terminal.
3. The team judges as a Successful Practice peer involvement in the annual managerial HS&E performance self-assessments.
4. The team judges as a Successful Practice the monetary recognition of HS&E performance for MEGlobal employees.

**5. The team judges as a Successful Practice the continued student representation on the Fort Saskatchewan and Prentiss Community Advisory Panels.**

**6. The team judges as a Successful Practice the proactive outreach activities in the Fort Saskatchewan and Prentiss communities. This is an element of the FOCUS 2020.**

**7. The team judges as a Successful Practice the management systems developed to demonstrate transparency in relation to the multiple HS&E audit requirements.**

**8. The team judges as a Successful Practice the unique and ambitious improvement initiatives implemented considering the company size and limited resources.**

**9. The team judges as a successful Practice MEGlobal Canada ULC being judged as one of Alberta's Top Seventy Employers in 2016.**

## INTRODUCTION

### About Responsible Care Verification

As a member of the Chemistry Industry Association of Canada (CIAC), the most senior executive responsible for MEGlobal operations in Canada attests annually to CIAC and its peers that the company's operations conform to the expectations contained in the Responsible Care Commitments and are guided by *Responsible Care Ethic and Principles for Sustainability*.

#### ***The Responsible Care® Ethic and Principles for Sustainability***

*We are committed to do the right thing, and be seen to do the right thing.*

*We dedicate ourselves, our technology and our business practices to sustainability - the betterment of society, the environment and the economy. The principles of Responsible Care® are key to our business success, and compel us to:*

- work for the improvement of people's lives and the environment, while striving to do no harm;
- be accountable and responsive to the public, especially our local communities, who have the right to understand the risks and benefits of what we do;
- take preventative action to protect health and the environment;
- innovate for safer products and processes that conserve resources and provide enhanced value;
- engage with our business partners to ensure the stewardship and security of our products, services and raw materials throughout their life-cycles;
- understand and meet expectations for social responsibility;
- work with all stakeholders for public policy and standards that enhance sustainability, act to advance legal requirements and meet or exceed their letter and spirit;
- promote awareness of Responsible Care, and inspire others to commit to these principles.

As an element of this commitment to Responsible Care, MEGlobal must, every three years, participate in an external verification intended to:

1. Provide the Executive Contact with an external perspective when assessing if the company is indeed meeting the intent of the Responsible Care Commitments, along with advice on areas that may require attention;
2. Identify opportunities for assisting the company when benchmarking its own practices and performance against those of its peers, thus supporting continual improvement;
3. Contribute to the credibility of Responsible Care amongst company personnel and stakeholders, as well as the stakeholders of the broader industry;
4. Identify successful company practices that can be promoted to peers in the CIAC membership; and

- Support the identification of areas of common weakness so that collective tools and guidance can be developed to improve performance in those areas across the CIAC membership.

Verification is conducted according to a common protocol, developed by the association's members and others, including several critics of the chemical industry. The verification is conducted by a team consisting of:

- Knowledgeable industry experts with experience in Responsible Care;
- A representative of the public at large (usually with a public interest background and with experience in Responsible Care gained from serving on the CIAC's National Advisory Panel) and;
- One or more representatives of the local communities where the company's facilities are located.

Once completed, the Verification Report is made publicly available through the CIAC website ([www.canadianchemistry.ca](http://www.canadianchemistry.ca)). MEGlobal is also expected to share the report with interested persons in its communities and other stakeholders as part of its ongoing dialogue processes.

Additional information on Responsible Care and / or the verification process can be found at the CIAC website [www.canadianchemistry.ca](http://www.canadianchemistry.ca), or by contacting CIAC Responsible Care at [lvandenberg@canadianchemistry.ca](mailto:lvandenberg@canadianchemistry.ca) or (613) 237-6215 extension 242.

**The verification team was comprised of the following individuals.**

<b>Name</b>	<b>Affiliation</b>	<b>Representing</b>
<b>Cameron Dillabough</b>	<b>C.I.A.C.</b>	<b><i>Team Leader</i></b>
<b>Keith Purves</b>	<b>C.I.A.C.</b>	<b><i>The Community at Large</i></b>
<b>Barbara Gamble-Anstey</b>	<b>Fort Saskatchewan CAP</b>	<b><i>The Fort Saskatchewan Community</i></b>
<b>Sandra Badry</b>	<b>Red Deer/Prentiss CAP</b>	<b><i>The Red Deer/Prentiss Community</i></b>

## About MEGlobal

As of 2015 MEGlobal is a wholly-owned subsidiary of EQUATE Petrochemical Company and headquartered in Dubai, United Arab Emirates. MEGlobal is a leading global producer and marketer of monoethylene glycol and diethylene glycol. MEGlobal has 230 employees worldwide with 150 being located at the manufacturing facilities in Prentiss and Fort Saskatchewan Alberta. At the Alberta facilities site support services such as maintenance, security and emergency response are provided by Dow Chemical Canada ULC also located on those sites.

## About This Verification

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## TEAM OBSERVATIONS CONCERNING THE RESPONSIBLE CARE COMMITMENTS (CODES AND BENCHMARK AND COLLECTIVE EXPECTATIONS)

As described in section 3 of this report, the Operating Discipline Management System (ODMS) is the company's comprehensive corporate management system that integrates the management systems for Manufacturing, Quality, Environmental and Health and Safety. A comprehensive, structured, process for the identification, analysis and mitigation of risks associated with new projects and facility modifications, referred to as Management of Change and Layers of Protection Analysis (LOPA), are detailed in ODMS sections 5.03 and 6.03. MEGlobal has cross-referenced the C.I.A.C. 152 Responsible Care code elements with the ODMS management system, developed a gap analysis and modified the ODMS where required. An example would be the implementation of a Management system to specifically promote Responsible Care "by name".

The Company's Responsible Care Commitment can be summarized by viewing a document entitled FOCUS 2020. The document is a summary of the Company's "stretch" objectives in Responsible Care and Sustainability with a target completion time line of year 2020. To view this commitment reference. [www.meglobal.biz/responsible](http://www.meglobal.biz/responsible)

The 2013 verification team analyzed the MEGlobal management systems pertaining to the Operation Code, the Stewardship Code and the Accountability Code and recorded one finding in the 2013 report pertaining to risk communication at a public attraction located near the Prentiss Alberta facility. MEGlobal has since addressed that finding. The complete 2013 report can be viewed at [www.canadianchemistry.ca](http://www.canadianchemistry.ca). Reference Responsible Care/verifications.

## OPERATIONS CODE:

### **Design and Construction of Facilities and Equipment:**

MEGlobal management systems fully meet the expectations of this code element. The team reviewed the interface and control functions between Dow Engineering Solutions / Construction Services and MEGlobal which addresses the bulk of the engineering services to date. MEGlobal also has in-place the appropriate engineering management systems for external third party engineering services exclusive of Dow Chemical Canada ULC.

### **Operations Activities:**

The team was provided a synopsis of various internal and external audits that occurred since the previous verification in 2013. These included; Health, Safety and environmental (HS&E) audits, Management System Review self-assessment, Process Safety Management (PSM) self-assessment audits and an HS&E audit which resulted in the company attaining a Certificate of Recognition related to excellent HS&E performance and issued by Alberta Association for Safety Partnerships which is a provincial government initiative. Any action items from audit findings were also reviewed. Audit findings are managed and tracked through the Event and Action Tool process.

### **Safety and Security**

The team reviewed the worst credible scenarios for both manufacturing locations, planned emergency response exercises and the management systems in-place to address the Operations Code element OP48 that focuses on “malicious intent” and “critical infrastructure and business continuity.” The team also interviewed the Executive Director of the North- East Region CAER group. Site security at both locations is the responsibility of Dow Chemical Canada ULC. Functional site security at both locations is managed by International Security Associates Ltd. which is a third-party company. An appropriate oversight and auditing management system is in place for site security.

### **Environmental Protection**

The team reviewed the emission and waste reduction objectives and projects related to the FOCUS 2020 Environmental Footprint Targets. The improvement targets are aggressive and progress has been made in reducing the environmental footprint at both locations. Company management systems contain the appropriate “stage gates” and management of change requirements to ensure the effect of new construction projects and process improvements support the FOCUS 2020 environmental footprint targets. Functional management systems are also in place such as a Fugitive Emissions Control Plan and Point Source Emission Monitoring.

There are eight teams within MEGlobal focused on emissions and waste reduction projects.

### **Resource Conservation**

The FOCUS 2020 Environmental Footprint Targets include objectives for reductions in energy consumption, raw material usage and water intake reduction. The team reviewed six initiatives related to the reduction of water use. The FOCUS 2020 target is a 10% reduction in water use by 2020. There are also projects to reduce “energy intensity” by 15% by 2020. A reduction in energy intensity translates to increased energy efficiency.

### **Improvement Opportunities:**

There is an Improvement Opportunity (#3) to develop a management system to empower site employees to develop sustainability and recycling initiatives that are not entirely production related.

### **Promotion of Responsible Care by Name**

Since the 2013 verification MEGlobal has begun development of a structured management system to provide guidance in application of the wide array of vehicles available within the company to promote Responsible Care by name. Some examples of the present system are: A mandatory Responsible Care training video for all employees, the integration of the Responsible Care Commitments with the FOCUS 2020 objectives, utilizing the words “Responsible Care” and the Responsible Care logo on business documentation, presentations, business cards and the company website.

## **TEAM OBSERVATIONS CONCERNING STEWARDSHIP CODE**

The Stewardship Code is comprised of thirty-nine code elements focused on all phases of product development, introduction and use. There is a comprehensive Product Stewardship management system in place within MEGlobal which addresses product development, introduction, end use and disposal. There is a management system to provide Health, Safety and Environmental information to manufacturing, distribution and end-user employees. The management system also addresses third party supply, product distribution and criteria for choosing and vetting rail, tank truck and marine shipments.

Ethylene glycol is viewed as a commodity chemical and research and development efforts are focused on improving product yields and lowering manufacturing costs by modifying the manufacturing process.

End use customers are vetted before sales contracts are awarded and all end-use customers, intermediate customers, storage terminals and shipping companies are monitored to ensure their operations comply with the expectations of Responsible Care.

Some unique aspects of the MEGlobal Product Stewardship management system are: A tracking process that identifies examples of unacceptable ethylene glycol use worldwide, sales in drums or other small containers are not accepted and a customer related document that details unacceptable product use.

## TEAM OBSERVATIONS CONCERNING ACCOUNTABILITY CODE

MEGlobal has in-place a comprehensive well defined management system that meets or exceeds the expectations of the Responsible Care Accountability Code. The “Community” at each location is well defined and a commitment to community engagement is linked to the FOCUS 2020 Social Performance Targets.

A Community Advisory Panel (CAP) is in place at each location and management of CAP relations is a collaborative effort with Dow Chemical Canada ULC. MEGlobal also has a working relationship with local Environmental Boards in each community.

Specific outreach objectives are developed annually by MEGlobal that target outreach activities, community investment and support of local charitable Organizations. Encouraging employee involvement in company initiatives in each community is a cornerstone of the outreach activities.

A management system is in-place to communicate various risk scenarios to the community and regularly ensure residents within any potential impingement area are aware of what action to take should an event occur. Community first responders at each location are aware of potential site risk profiles and participate in annual site tours and training scenarios.

ODMS section 06.01 “Community Awareness and Outreach” generally supports the expectations of the Accountability Code section #3 “Other Stakeholders” however, there is not a specific requirement to identify and track non-governmental organizations (NGOs) or to track emerging issues from the broader environmental community that might be of interest to MEGlobal. (AC 147-150) The team has noted an Improvement Opportunity in this area.

### Improvement Opportunities:

There is an Improvement Opportunity (#1) in the Prentiss community to utilize the techniques employed by the NRCAER Association in Fort Saskatchewan to educate school children in the concept of shelter-in-place.

**There is an Improvement Opportunity (#4) to modify ODMS section 06.01 to require the identification of NGOs and emerging issues from the broader environmental community that might be of interest to MEGlobal.**

## **APPENDICES TO CODES: SOCIAL RESPONSIBILITY**

**MEGlobal has a structured management system approach to their social responsibility commitment. Community Advisory Panels (CAP) are the vehicle utilized to hold regular dialogue with the community. There is a CAP in place, co-hosted by Dow Chemical Canada ULC at both Prentiss and Fort Saskatchewan. Social media is also utilized as a general information source.**

**Community Participation by employees is encouraged.**

**The Community Contributions Program supports projects that align with at least one element of sustainable development: economic prosperity, social responsibility or environmental stewardship.**

**In 2015 a Scholarship Program was implemented that targeted Fort Saskatchewan and Central Alberta students pursuing science-oriented post-secondary education.**

## **APPENDICES TO CODES: INVOLVEMENT IN PUBLIC POLICY PROCESS**

### **3. TEAM OBSERVATIONS ON THE COMPANY MANAGEMENT SYSTEM**

**It is a requirement of Responsible Care that companies have a documented, self-healing management system or systems capable of identifying and responding to deficiencies and otherwise supporting continual improvement across all company business units, functions, and sites and as a framework for implementing the Responsible Care Commitments. The verification team studied the MEGlobal management system(s) and compared the attributes of that system(s) to those of a self-healing overall management system as discussed in the CIAC Management System Guide.**

**MEGlobal utilizes an integrated management system entitled the Operating Discipline Management System (ODMS). This management system was developed by Dow Chemical**

Canada ULC who were the manufacturing partner in the original joint venture that created MEGlobal. ODMS is a comprehensive management system that integrates the management systems for Manufacturing, Quality, Environmental and Health and Safety. ODMS integrates common functional management systems within MEGlobal to drive overall performance improvement. ODMS is based on the plan-do-check-act management system model adopted by the C.I.A.C.

In considering the MEGlobal overall management system, the verification team concluded that it meets CIAC's expectations as detailed below.

The "Planning" function at MEGlobal is based on the development of long-term stretch goals that are linked to continuous improvement in three areas that support both the Company objective of a sustainable business model the C.I.A.C. Responsible Care Commitments for Sustainability. The FOCUS 2020 initiative is comprised of three areas of focus; Environmental, Health and Safety performance (EH&S), Environmental Footprint and Social Performance. Each of these areas of focus generate improvement objectives with target completion dates of year 2020. For further information reference: <http://www.meglobal.biz/responsible>

The "Doing" function is accomplished by annual goals and objectives developed by each department and individual managers that support the overall FOCUS 2020 stretch objectives.

The "Checking" function is achieved by a comprehensive system of Management System Reviews, self-assessments and monthly and annual status reviews of the FOCUS 2020 objectives. This system is supported by the Integrated Performance System which provides the achieved metrics in relation to target objectives. Each component of the ODMS, including those focused on EH&S and Responsible Care has a corresponding audit requirement.

The "Acting" function is applied by utilizing the "Event and Action Tool" which is a flow chart process with appropriate review and decision gates to ensure the appropriate action is taken to address audit findings.

### **Improvement Opportunities:**

There is an Improvement Opportunity (#2) to develop a management system self-assessment protocol for each functional department that depends on Dow Chemical Canada ULC for third party services. The annual attestation process would be enhanced by utilizing the system audit techniques employed by the Global Site Logistics Manager to ensure that third party services annually meet all Responsible Care expectations.

## TEAM OBSERVATIONS ON THE RESPONSIBLE CARE ETHIC AND PRINCIPLES FOR SUSTAINABILITY

The MEGlobal philosophy in the disciplines of Environmental, Health and Safety management is to be a “Target Zero” company with published objectives as in FOCUS 2020 Strategy. To accomplish these objectives the company has developed a sustainability “vision” through their Focus 2012 and now Focus 2020 performance targets. These targets align with the C.I.A.C. Responsible Care Ethic and Principles for Sustainability listed below.

### **WORK FOR THE IMPROVEMENT OF PEOPLE’S LIVES AND THE ENVIRONMENT, WHILE STRIVING TO DO NO HARM:**

MEGlobal meets or exceeds the expectations of this Commitment. As an example, the FOCUS 2020 goals specifically commit the company to: Maximize EH&S performance, Minimize the Company’s environmental footprint and Enhance their Social Performance.

### **BE ACCOUNTABLE AND RESPONSIVE TO THE PUBLIC, ESPECIALLY OUR LOCAL COMMUNITIES, WHO HAVE THE RIGHT TO KNOW THE RISKS AND BENEFITS OF WHAT WE DO:**

MEGlobal meets or exceeds the expectations of this Commitment. As examples, the community outreach process utilized to choose, locate and build a new facility in Texas. MEGlobal participates in and actively promotes a Community Advisory Panel at each manufacturing location in Alberta.

### **TAKE PREVENTATIVE ACTION TO PROTECT HEALTH AND THE ENVIRONMENT:**

MEGlobal meets or exceeds the expectations of this Commitment. Various MEGlobal Operations Code related management systems reviewed by the verification team support the Ethic of this Commitment. Several FOCOS 2020 improvement objectives are specifically aimed at supporting this Commitment.

### **INNOVATE FOR SAFER PRODUCTS AND PROCESSES THAT CONSERVE RESOURCES AND PROVIDE ENHANCED VALUE:**

MEGlobal meets or exceeds the expectations of this Commitment. As an example the FOCUS 2020 goals and objectives specifically target a reduction of the Company’s environmental footprint.

### **ENGAGE WITH OUR BUSINESS PARTNERS TO ENSURE THE STEWARDSHIP AND SECURITY OF OUR PRODUCTS, SERVICES AND RAW MATERIALS THROUGHOUT THEIR LIFE CYCLES:**

**MEGlobal meets or exceeds the expectations of this Commitment. Appropriate Operations Code and Product Stewardship Code management systems are in place to comply with the expectations of this Commitment. Specific areas of the Operation Code apply to transportation, warehousing and distribution while the Product Stewardship Code focus is on the security, safe use and disposal of raw materials and end use products.**

**UNDERSTAND AND MEET EXPECTATIONS FOR SOCIAL RESPONSIBILITY:**

**MEGlobal meets or exceeds the expectations of this Commitment. As previously noted in this report MEGlobal has a unique approach to achieving their desired level of Social Performance or “Responsibility”. Targets and goals are set as a methodology to ensure the appropriate Company focus on this Commitment. The Company’s commitment ranges from large financial contributions for local improvement projects to encouraging and supporting employee volunteerism in each community.**

**WORK WITH ALL STAKEHOLDERS FOR PUBLIC POLICY AND STANDARDS THAT ENHANCE SUSTAINABILITY, ACT TO ADVANCE LEGAL REQUIREMENTS AND MEET OR EXCEED THEIR LETTER AND SPIRIT:**

**MEGlobal meets or exceeds the expectations of this Commitment. Company officers actively participate in the C.I.A.C. at the Board level and in the various C.I.A.C. improvement sub-committees as human resources permit. The Company is a member of global product related industry associations and has a working relationship with political leaders at the local and provincial level.**

**PROMOTE RESPONSIBLE CARE® AND INSPIRE OTHERS TO COMMIT TO THESE PRINCIPLES:**

**MEGlobal meets or exceeds this Commitment. Employees receive training on the Responsible Care Commitments and Ethic as well as the application of the 152 Code Elements in their daily job functions. Company documents, website and other external communications display the Responsible Care logo. Company Product Stewardship and Accountability Code management systems are designed to encourage customers and other third party support groups, such as contractors, to commit to the principles of Responsible Care.**

## VERIFICATION TEAM CONCLUSION

**The verification team is of the opinion that the Responsible Care Ethic and Principles for Sustainability are guiding company decisions and actions, and that a self-healing management system is in place to drive continual improvement. The team believes that the company is capable of responding to the range of Improvement Opportunities identified during the verification. The team would like to thank the management and employees of MEGlobal for their hospitality, openness and cooperation during this verification. The verification is complete and no further involvement is required by the verification team.**

## APPENDIX 1: COMPANY RESPONSE TO VERIFICATION REPORT

**On behalf of MEGlobal, I would like to thank the Verification Team for a professional and thorough Responsible Care verification process. I have reviewed this verification report with MEGlobal team.**

**MEGlobal will communicate the results of the verification exercise with its CIAC peers at their next meeting, and will discuss the verification results with our stakeholders, including those representing communities near our operating sites.**

**Plans will be developed and implemented to respond to the Improvement Opportunities identified by the verification team. Our progress in implementing these plans will be communicated to our stakeholders including employees, CAP members and the next verification team.**

**Pravind Ramdial  
Global EH&S Leader  
MEGlobal  
Nov 15, 2016**

## APPENDIX 2: INTERVIEW LISTS

### A: Company Personnel Contacted During Verification Process

NAME	POSITION	LOCATION
Rocco Schurink	VP of Global Manufacturing	
Pravind Ramdial	Global EH&S/Quality Leader	Fort Saskatchewan
Andrew Maile	Site & Production Leader	Fort Saskatchewan
David Miller	Prentiss Site Leader	
	Business maintenance Leader	Prentiss
Gopinathan Venugopal	Prentiss Responsible Care and EH&S Manager	Prentiss
Angela Ryan	Improvement Leader & Environmental Regulatory Mgr.	Fort Saskatchewan
Darren Berg	Prentiss 2 and ES/EOB Production Leader	Prentiss
Abey Idicula	Prentiss 1 Production Leader	Prentiss
Corinne Dueck	Global Contracts Manager	Prentiss
Charlotte Orrell-Hoskins	Global Site Logistics Manager	Prentiss
Gary Breneman	Product Steward/QSS/Supply Chain	Houston, Texas
Mitch Colwell	Process Safety Leader	Fort Saskatchewan
Harinder Cheema	Process Safety Focal Point	Fort Saskatchewan
Brenda Gheran	Public Relations	Fort Saskatchewan
Alan Rowley	EH&S Delivery Technologist	Prentiss
Dale Armstrong	Operations EH&S Focal Point	Prentiss
Rob Jost	EH&S Delivery Technologist	Prentiss
Ray Leckie	EH&S Delivery Technologist	Fort Saskatchewan
Shay McTaggart	Operations EH&S Focal Point	Fort Saskatchewan
Tom Fisher	Emergency Services & Security Leader	Prentiss

### B: External Stakeholders Contacted During Verification Process

NAME	POSITION	LOCATION
Brenda Gheran	Executive Director NR CAER	Fort Saskatchewan